

7/5/22 PC AuthStore EC2 Web Server Issue

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 3 attachments (949 KB)

July 5th anomaly missing member.xlsx; Executive Summary_v2.docx; PIR 2022 08 04 - US - MISS DIG - Not Notified Utilities - Client Copy v1.1.pdf;

All,

Please find attached documentation related to the above-referenced issue:

1. MISS DIG 811 Executive Summary 8-30-2022
2. PelicanCorp PIR 8-24-2022
3. Excel July 5th missing member review document

These documents provide the background, timeline, and resolution to an issue with OCA that resulted in some locate requests not being completed or did not provide notification to all members in the excavator AOI.

The server issue lasted approximately 83 minutes, and there have been no reported damages related to the AuthStore web server issue.

I recommend you start with the MISS DIG 811 Executive Summary, then the PC PIR, and finally the Excel sheet.

Stephanie Boe prepared the Excel Spreadsheet. She was tasked with looking at affected locate requests to determine if the locate request was replaced by another request and Stephanie placed (and then canceled) affected locates to see if any members were not notified in the original request.

Please review, and we can discuss further at the October Board meeting or if preferred we can set up a stand-alone meeting.

If you have questions, feel free to contact me.

Regards,

Bruce S. Campbell

Chief Executive Officer

MISS DIG 811

Pronouns: He, His, Him, Himself

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