



MISS DIG 811 TIME & LAC Committee Agenda May 27, 2021, at 10:00AM

Standing Committee Members: Kathy Affholder, Ahmed Al-Bayati, Breanna Anderson, Laura Arnold, Debbie Ball, Marco Banchemo, Catherine Bauer, Steven Bauer, Anthony Bauman, Joe Boals, Stephanie Boe, Nicole Boos, Greg Brooks, Bruce Campbell, Harry Carr, James Cascio, David Chislea, Kristyn Cormier, Jim Cripps, John Crumb, Sarah Daley, Dennis Dantonio, Tim Davidek, Dave Delind, Sandy DeMars, Brian Dreesen, Will Eichelberger, Mark Erickson, Scott Faulkner, Bill Fisher, Vincent Floyd, Colleen Goddard, Robert Gregg, Katie Gruzowski, Frank Hahnenberg, Kutumba Hanumolu, Amanda Horn, Chris Jensen, George Kemp, Adam Khodli, Brian Kunter, Kristen Lawless, Eric Logan, Sherri Lyman, Stephen Makowski, Ian Martin, Joseph McGraw, Chris Morre, Jim Moskal, Chuck Muller, Eleanor Mundorf, Linda Poetelli, Jason Poyser, Kevin Price, Tracy Pursell, Samantha Raupp, Scott Runke, James Ryles, Ranjita Samantray-Das, Jason Schaff, Gary Seeburger, Karla Shawhan-Bonnee, Chad Snyder, Jeff Talsma, David Tejada, Jodie Theis, Briant Thomas, Tony Tocco, Brent Tolbert, Paul Tropper, Tyrome Turner, Marcus Vale, Michael Waters, Trevor Westbrook, Suzy Westmoreland, Samantha William, Robin Williams, Val Wohlscheid, Andre Wojtusik, Gail Wyckhouse

Agenda

Ticket Initiation Management and Execution (TIME)

1. **Call to Order**
 - a. Agenda Review
2. **MISS DIG 811 Updates**
3. **ACTION ITEMS FROM PREVIOUS MEETING(S)**
 - a. Complex Ticket Additional Question (**Internal Testing**)
 - b. New additional question: Is there a pet on the property? Yes, No, Unsure (**Internal Testing**)
 - c. LDM- Locate Demand Management- (**Went live 2/18/21**)
 - d. Sub-TIME will meet every two weeks to discuss large changes to Ticket Entry and e-Locate Systems, as well as building out our dashboards in Tableau. To participate in the subcommittee Members must be current with the MISS DIG 811 SEP, Field Basics, and RTE basic training. If you are unsure of training status, please reach out to the Education Team-education@missdig811.org
 - i. If you would like to be on this subcommittee, please email Katie at kgruzowski@missdig811.org. The next meeting will be on March 11.
 - ii. Upcoming topics:
 1. Sign Install/ Replace Scope of Work review
 2. Limiting Project Ticket Scope of Work
 3. Member and Excavator Dashboards
 4. Excavator Over Notification limitations/ notices
 5. Ticket System Enhancements RFP
 - e. Expedited Locating for fee- Locate Now (**Long-term goal**)
 - f. Private Locates expanded to the entire State for RTE users
4. **New Action Items**
 - a. IT Issues
 - b. Open discussion
 - c. Signage Scope of Work Proposal
 - d. [Pelican Corp. OneCallAccess Collaboration](#)
5. **Meeting Schedule**
 - a. Meetings will be held via teleconference, with web screen share information and call-in number provided by MISS DIG 811 monthly. MISS DIG 811 will host a teleconference with optional onsite meetings for the TIME committee at the MISS DIG 811 office before



the Locator Action Committee, LAC, meetings monthly. Teleconferences will be held the fourth Thursday of the month at 10 am before LAC. [Quarterly meetings will be held following the MDPB meetings.](#)

b. Upcoming Meetings:

i. TIME

1. [June 24 \(WITH MDPB\)](#), July 22, August 26, [September 23 \(WITH MDPB\)](#), October 28, [No November Meeting](#), & [December 16 \(WITH MDPB\)](#)

ii. Sub-TIME

1. June 10, July 8, August 12, September 9, October 14, November 11, & December 2

6. TIME Adjournment

Optional Five- Minute Break

Locator Action Committee (LAC)

1. **Top Issues**
 - a. Retransmits and lack of response
 - b. LDM and e-Locate Triage in OAK MAC
2. **Private Locating Update**
3. **Locator Staffing**
4. **Conflict Resolution**