MISS DIG 811 TIME & LAC Committee Agenda June 24, 2021, after MDPB

Standing Committee Members: Kathy Affholder, Ahmed Al-Bayati, Breanna Anderson, Laura Arnold, Debbie Ball, Marco Banchero, Catherine Bauer, Steven Bauer, Anthony Bauman, Joe Boals, Stephanie Boe, Nicole Boos, Greg Brooks, Bruce Campbell, Harry Carr, James Cascio, David Chislea, Kristyn Cormier, Jim Cripps, John Crumb, Sarah Daley, Dennis Dantonio, Tim Davidek, Dave Delind, Sandy DeMars, Brian Dreesen, Will Eichelberger, Mark Erickson, Scott Faulkner, Bill Fisher, Vincent Floyd, Colleen Goddard, Robert Gregg, Katie Gruzwalski, Frank Hahnenberg, Kutumba Hanumolu, Amanda Horn, Chris Jensen, George Kemp, Adam Khodl, Brian Kunter, Kristen Lawless, Eric Logan, Sherri Lyman, Stephen Makowski, Ian Martin, Joseph McGraw, Chris Morre, Jim Moskal, Chuck Muller, Eleanor Mundorf, Linda Poetelli, Jason Poyser, Kevin Price, Tracy Pursell, Samantha Raupp, Scott Runke, James Ryles, Ranjita Samantray-Das, Jason Schaff, Gary Seeburger, Karla Shawhan-Bonnee, Chad Snyder, Jeff Talsma, David Tejeda, Jodie Theis, Briant Thomas, Tony Tocco, Brent Tolbert, Paul Trosper, Tyrome Turner, Marcus Vale, Michael Waters, Trevor Westbrook, Suzy Westmoreland, Samantha William, Robin Willians, Val Wohlscheid, Andre Wojtusik, Gail Wyckhouse

Agenda

Ticket Initiation Management and Execution (TIME)

1. Call to Order

- a. Agenda Review
- 2. MISS DIG 811 Updates
- 3. ACTION ITEMS FROM PREVIOUS MEETING(S)
 - a. Complex Ticket Additional Question (Moved to Pelican)
 - **b.** New additional question: Is there a pet on the property? Yes, No, Unsure (Moved to Pelican)
 - c. LDM- Locate Demand Management- (Went live 2/18/21)
 - d. Sub-SETT will meet monthly on the second Thursday of the month at 10 AM to discuss, test, and assist with build out of One Call Access and Damage Prevention Portal with Pelican. To participate in the subcommittee interested parties must be current active members of MISS DIG 811, must be current with the MISS DIG 811 SEP, Field Basics, and RTE basic training. If you are unsure of training status, please reach out to Stephanie Boe- sboe@missdig811.org
 - i. If you would like to be on this subcommittee, please email Katie at kgruzwalski@missdig811.org. The next meeting will be on July 8.
 - ii. Upcoming topics:
 - 1. Urban vs. Rural Scope of Work
 - 2. Regular vs. Project Ticket Scope of Work
 - 3. Ticket Fields
 - 4. Positive Response Code Reduction
 - 5. Elimination of Rush tickets to just short notice
 - e. Expedited Locating for fee- Locate Now (Long-term goal)
 - f. Private Locates expanded to the entire State for RTE users
 - g. Pelican Corp. OneCallAccess Collaboration
- 4. New Action Items
 - a. IT Issues
 - **b.** Open discussion
- 5. Meeting Schedule
 - a. Meetings will be held via teleconference, with web screen share information and call-in number provided by MISS DIG 811 monthly. MISS DIG 811 will host a teleconference with optional onsite meetings for the TIME committee at the MISS DIG 811 offices

before the Locator Action Committee, LAC, meetings monthly. Teleconferences will be held the fourth Thursday of the month at 10 am before LAC. Quarterly meetings will be held following the MDPB meetings.

- **b.** Upcoming Meetings:
 - i. TIME
 - 1. July 22, August 26, September 23 (WITH MDPB), October 28, No November Meeting, & December 16 (WITH MDPB)
 - ii. Sub-TIME
 - 1. July 8, August 12, September 9, October 14, November 11, & December 2
- 6. TIME Adjournment

Optional Five- Minute Break

Locator Action Committee (LAC)

- 1. Top Issues
 - a. Retransmits and lack of response
- 2. Private Locating Update
- 3. Locator Staffing
- 4. Conflict Resolution