

**MISS DIG 811**  
**TIME & LAC Committee Agenda**  
**August 26, 2021**

**Agenda**

**Ticket Initiation Management and Execution (TIME)**

- 1. Call to Order**
  - a. Agenda Review
- 2. MISS DIG 811 Updates**
- 3. ACTION ITEMS FROM PREVIOUS MEETING(S)**
  - a. [Pelican Corp. OneCallAccess Collaboration](#)
  - b. Text Messaging delivery issues
  - c. Expedited Locating for fee- Locate Now (**Long-term goal**)
  - d. Important Dates for Members (preliminary, final dates at next meeting)
    - i. September 15, 2021- Ticket delivery format options with final fields and new API information
    - ii. October 1, 2021, to November 1, 2021 member station code and user account creation in test system. Testing of go live features.
    - iii. November 15, 2021, finalized test system that is ready for go live.
  - e. Sub-SETT will meet monthly on the second Thursday of the month at 10 AM to discuss, test, and assist with build out of One Call Access and Damage Prevention Portal with Pelican. To participate in the subcommittee interested parties must be current active members of MISS DIG 811, must be current with the MISS DIG 811 SEP, Field Basics, and RTE basic training. If you are unsure of training status, please reach out to Stephanie Boe- [sboe@missdig811.org](mailto:sboe@missdig811.org)
    - i. If you would like to be on this subcommittee, please email Katie at [kguzwalski@missdig811.org](mailto:kguzwalski@missdig811.org). The next meeting will be on July 8.
    - ii. Upcoming topics:
      1. Urban vs. Rural Scope of Work Review
      2. Regular vs. Project Ticket Scope of Work Review
      3. Ticket Entry and Ticket Delivery Testing
  - f. Expedited Locating for fee- Locate Now (**Long-term goal**)
- 4. New Action Items**
  - a. IT Issues
    - i. Notification center outage 08/24 and 08/25
  - b. The importance of well mapped member facilities
  - c. Ticket Delivery Options
    - i. Elimination of SMS text messaging
  - d. OneCallAccess/ Damage Prevention Portal Demo (if time)
  - e. Open discussion
- 5. Meeting Schedule**
  - a. Meetings will be held via teleconference, with web screen share information and call-in number provided by MISS DIG 811 monthly. MISS DIG 811 will host a teleconference

with optional onsite meetings for the TIME committee at the MISS DIG 811 offices before the Locator Action Committee, LAC, meetings monthly. Teleconferences will be held the fourth Thursday of the month at 10 am before LAC. [Quarterly meetings will be held following the MDPB meetings.](#)

- b.** Upcoming Meetings:
    - i. TIME
      - 1. [September 23 \(WITH MDPB at MITA Office\)](#), October 28, **No November Meeting**, & [December 16 \(WITH MDPB\)](#)
    - ii. Sub-TIME
      - 1. September 9, October 14, November 11, & December 2
- 6. TIME Adjournment**

## Locator Action Committee (LAC)

1. **Top Issues**
  - a. Retransmits and lack of response
2. **Private Locating Update**
3. **Locator Staffing**
4. **Conflict Resolution**