



MISS DIG 811
MPDB/ TIME/LAC Minute Meeting
December 9, 2021, at 9:00AM

Attendees

Laura Arnold, Bruce Campbell, Katie Gruzowski, Bill Fisher, Sandy DeMars, Colleen Goddard, Gail Wyckhouse, Brian Dreesen, Debbie Ball, Tony Bauman, Trevor Westbrook, Kristen Lawless, Nathan Lee, Lashaun Pate, Tim Young, Kurt Golding, Eleanor Mundorf, Noah Strnad, Joe McGraw, Rob Copperfield, Marcus Vale, Joe David, Castillo Adolfo, Brandon Rosser, Troy, Rita Reed, Jim Cascio, Anupam Kumar, Chad Miller, Briant Thomas, Rod Gregg, Paul Harding, Will Eichelberg, Steve Makowski, Chris Jensen, Bob M, Samantha Raupp, Joe Boals, Stephanie Boe

Minutes

Ticket Initiation Management and Execution (TIME)

1. Call to Order

- a. Agenda Review

2. MISS DIG 811 Updates

3. Previous Meeting(s) Action Items

a. [Pelican Corp. MISS DIG 811 OneCallAccess Collaboration](#)

b. pelican.missdig811.org

- i. **Final Positive Response Codes for the new system**
- ii. **Final Ticket Fields and Ticket Types**
- iii. **Ticket Format Examples**
- iv. **Positive Response API Posting Webinar Recording**

- Katie, Skillbuilder testing is available and if you do not have an account, please contact the Education Dept.

c. Text Messaging delivery issues

- Katie, we have switched over everyone we could. We decided not to replace the old 3G as we will not need that for the new Pelican system.

d. Important Dates for Members

- December 14th at 10PM we will go live.
- December 10th the RTE will be shut down at 5:00pm
- Newtin itself will be available other than e-Locate until December 31st. If you need historical data, etc., you will have to pull this before then.

4. NEW Action Items

- Katie, any new items will be posted when we have something to share.

5. Open Discussion

- Question was asked about the price involved with Data that we haven't pulled from Newtin. Katie stated if you need any reports, data, etc, that you haven't pulled from Newtin and MISS DIG has to provide there will be a cost to you depending on what service you are asking for.
- Eleanor asked if anything happens after year end, and we need a ticket or several tickets will have to go thru MISS DIG. Katie, if it is a single ticket no but for the reports yes, and that fee will depend on what it requested and how long it takes to get that information to you.
- Katie added we still will do retransmit, etc, in Newtin for those tickets that were placed in Newtin.
- Rob asked for the cost of certain requests. Laura provided a breakdown- cost 0 retransmit \$96 for a two-month period but again it would depend on the request.
- Katie will update the TIME schedule and sent to all. We are not accepting applicants at this time for Sub-SETT but will have it open in April for those who want to join.

Meeting Schedule

1. Meetings will be held via teleconference, with web screen share information and call-in number provided by MISS DIG 811 monthly. MISS DIG 811 will host a teleconference with optional onsite meetings for the TIME committee at the MISS DIG 811 offices before the Locator Action Committee, LAC, meetings monthly. Teleconferences will be held the fourth Thursday of the month at 10 am before LAC. **Quarterly meetings will be held following the MDPB meetings.**

2. Upcoming Meetings:

○ TIME 2022

- i. January 27th, February 24th, March 31st, April 28th, May 26th, June 23rd, July 28th August 25th, September 22nd, October 27th, NO NOVEMBER MEETING, December 29th.

○ Sub-SETT

- i. December 16th, 2021, January 13, 2022, February 10, March 10th, April 21st, May 12th, June 9th, July 14th, September 8th, October 14th, November 10th, December 8th.

TIME Adjournment: 9:22AM

Optional Five-Minute Break



Locator Action Committee (LAC)

1. Top Locating Issues

a. Retransmits and Lack of Response

- Bruce, we will be live December 14th at 10Pm and what was built on PA 174 and the law. Some of the features on the Newtin system and were legacy items and but on Newtin. The new system is focused on the excavators, and we have Post GO LIVE items we are working on. The decision for the cutover date is to work on any issues, concerns, upgrades, etc., before dig season and we will reach out to locators, excavators- the end users to find out how they feel the system works and will be asked to join the Sub-SETT.

2. Private Locating

3. Locator Staffing

4. Conflict Resolution

Open Discussion

- Kurt asked how to we check the Positive Respond on Newtin after December 31st. Katie you would have to go thru us.
Kurt asked how we would post positive response in Newtin after or before the December 31st. Katie said you can't as it would not be a valid ticket.
Kurt asked what about if placing a Project 180-day ticket in Newtin. Katie you would have to place a new ticket in Pelican and go thru Stephanie.
Kurt asked how you do a data dumb in Pelican. Katie thru your explorer.
Katie an account must be placed to do a ticket, whether you call in to the center or create a ticket you must have an account. You check your positive response in your account.
Bruce stated working with Cisco and Webex so when someone calls, we will have an AI, which will have your ticket history before the NSR takes any information from you and we can provide better service, this something we haven't has before.
Tim asked can we place a Positive Response to any ticket or anyone else's ticket. Katie no, because that is a security issue and against the PA 174.
Bruce stated if someone in your company created the ticket, and they are on vacation you can share that information internally.
Bruce the top 3 post go live- Excavator API and share information internally within your company.

- **5. Adjourned: 9:52AM**

Meeting Minutes By: Bill Fisher & Debbie ball