



**MISS DIG 811**  
**TIME & LAC Committee Meeting Minutes**  
**June 24, 2021, at 9:00am**

**In Attendance:** Kathy Affholder, Ahmed Al-Bayati, Breanna Anderson, Laura Arnold, Debbie Ball, Marco Banchemo, Catherine Bauer, Steven Bauer, Anthony Bauman, Joe Boals, Stephanie Boe, Nicole Boos, Greg Brooks, Bruce Campbell, Harry Carr, James Cascio, David Chislea, Kristyn Cormier, Jim Cripps, John Crumb, Sarah Daley, Dennis Dantonio, Tim Davidek, Dave Delind, Sandy DeMars, Brian Dreesen, Will Eichelberger, Mark Erickson, Scott Faulkner, Bill Fisher, Vincent Floyd, Colleen Goddard, Robert Gregg, Katie Gruzowski, Frank Hahnenberg, Kutumba Hanumolu, Amanda Horn, Chris Jensen, George Kemp, Adam Khodl, Brian Kunter, Kristen Lawless, Eric Logan, Sherri Lyman, Stephen Makowski, Ian Martin, Joseph McGraw, Chris Morre, Jim Moskal, Bryce Benoit Chuck Muller, Eleanor Mundorf, Linda Poetelli, Jason Poyser, Kevin Price, Tracy Pursell, Samantha Raupp, Scott Runke, James Ryles, Ranjita Samantray-Das, Jason Schaff, Gary Seeburger, Karla Shawhan-Bonnee, Chad Snyder, Jeff Talsma, David Tejeda, Jodie Theis, Briant Thomas, Tony Tocco, Brent Tolbert, Paul Trooper, Tyrome Turner, Marcus Vale, Michael Waters, Trevor Westbrook, Suzy Westmoreland, Samantha William, Robin Williams, Val Wohlscheid, Andre Wojtusik, and Gail Wyckhouse,

**Minutes**

**Ticket Initiation Management and Execution (TIME)**

1. **Call to Order**
  - a. **Agenda Review-**
2. **MISS DIG 811 Updates-**
  - Katie stated employees are in the office and more employees coming back in July.
3. **ACTION ITEMS FROM PREVIOUS MEETING(S)**
  - a. **Complex Ticket Additional Question (Moved to Pelican)**
  - b. **New additional question: Is there a pet on the property? Yes, No, Unsure (Moved to Pelican)**
  - c. **LDM- Locate Demand Management- (Went live 2/18/21)**
    - Katie, Bill is making a presentation in LAC.
  - d. **Sub-SETT will meet monthly on the second Thursday of the month at 10 AM to discuss, test, and assist with build out of One Call Access and Damage Prevention Portal with Pelican.** To participate in the subcommittee interested parties must be current active members of MISS DIG 811, must be current with the MISS DIG 811 SEP, Field Basics, and RTE basic training. If you are unsure of training status, please reach out to Stephanie Boe- [sboe@missdig811.org](mailto:sboe@missdig811.org)
    - i. If you would like to be on this subcommittee, please email Katie at [kgruzowski@missdig811.org](mailto:kgruzowski@missdig811.org). The next meeting will be on July 8.
      - Katie, stated anyone in the Sub-SETT committee we are having a meeting after this meeting discussing Scope of work as that will be changing.
      - Anyone interested in joining that is fine but there needs to be one leader that attends all the meetings and the leader needs to manage the people from their company and the skill sets.

- Dave asked the duration of the meetings months. Bruce probably until Dig season of next year (2022). Then will go to a monthly meeting. We need people who are already involved in the MISS DIG system who can assist in building the new system.

ii. **Upcoming topics:**

1. **Urban vs. Rural Scope of Work**
2. **Regular vs. Project Ticket Scope of Work**
3. **Ticket Fields**
4. **Positive Response Code Reduction**
5. **Elimination of Rush tickets to just short notice**

e. **Expedited Locating for fee- Locate Now (Long-term goal)**

f. **Private Locates expanded to the entire State for RTE users**

g. [Pelican Corp. OneCallAccess Collaboration](#)

4. **New Action Items**

a. **IT Issues**

- Currently none of the call are being routed to the agents and a ticket has been placed with Cisco. Agents are heavily working on e-Locates.

b. **Open discussion**

- Bruce said when we move into the Pelican system the mapping now will be more accurate and the locate can be pin pointed vs estimated.
- Katie updated the meetings for TIME and

5. **Meeting Schedule**

a. Meetings will be held via teleconference, with web screen share information and call-in number provided by MISS DIG 811 monthly. MISS DIG 811 will host a teleconference with optional onsite meetings for the TIME committee at the MISS DIG 811 offices before the Locator Action Committee, LAC, meetings monthly. Teleconferences will be held the fourth Thursday of the month at 10 am before LAC. [Quarterly meetings will be held following the MDPB meetings.](#)

b. **Upcoming Meetings:**

i. **TIME**

1. July 22, August 26, [September 23 \(WITH MDPB\)](#), October 28, **No November Meeting**, & [December 16 \(WITH MDPB\)](#)

ii. **Sub-TIME**

1. July 8, August 12, September 9, October 14, November 11, & December 2

6. **TIME Adjournment: 9:34am**

[\*\*Optional Five- Minute Break\*\*](#)



## Locator Action Committee (LAC)

### 1. Top Issues

#### a. Retransmits and lack of response

- Bruce retransmits and 999's has stayed under 7%. The use of the comments on the required codes have reduced. In the change of system there will be better communication to the locators and facility owners.

### 2. Private Locating Update

- Bruce GPRS is now statewide, Brent Oil Field is in the NW corner of the LP, and Bloodhound. We are looking to expand other services not by MISS DIG but by other companies and will be built into the Pelican system.

### Locate Demand Management

- Bill displayed graph and discussed the information. Tracy Positive Response Dashboard displayed and discussed. Bruce we are working to put this on the Website which we are redoing this as well but if anyone would like more information on the Dashboards, please contact Bill. The new Website will be available in July.  
Paul is there any balance of the 999's I see in the field by manipulating this selecting a different code. Bruce yes, we have seen this as well and Bill is working on this.  
Bill said the 005 last year and in April there has been a huge spike by Oakland. Paul 009 is used a lot. Eleanor mentioned 001 is being used a lot. Samantha said we created a board that when a contractor or an employee uses that code we can record that, that is why you see it the rise and fall.

### 3. Locator Staffing

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### 4. Conflict Resolution

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### 5 TIME Adjournment: 9:53am.

Meeting Minutes By: Debbie Ball