



## TICKET FIELDS COMPARISON: NON-XML

Pelican Field Name	Example	Definition	Newtin Comparison
<b>REFERRAL DETAILS</b>		<b>Section tag; ticket information</b>	
MESSAGE VERSION NO	1.0.10	Software version the ticket was taken on	Taken Version
FROM	MISS DIG 811	Center that delivered the ticket: MISS DIG 811	N/A
REQUEST MEDIUM	WEB	How the ticket was placed (via the web or called in)	<i>Similar to Operator or Taken Source</i>
UTILITY ID	10500	System-generated [internal] identifier for membership in receipt of ticket	N/A
STATION CODE	MSA	Unique identifier representing the underlying AOI, facility type and delivery format	Member Code ( <i>facility code</i> )
UTILITY NAME	Michigan State Authority	The utility name associated with the station code in receipt of ticket	N/A
TO	Operations Department	The contact at the utility associated with the station code in receipt of ticket; this information is drawn from the Member Contact field in DPP	N/A
JOB NUMBER	20296	System-generated [internal ID] for the ticket	N/A
TICKET NO	2021101400001	MISS DIG 811 ticket number for this transmission	Ticket Number
TICKET REVISION NO	0002	Communicates the number of times the ticket has been transmitted	Ticket Number (with revision)
PREVIOUS TICKET NO	2021090800001	The last ticket number associated with the work	Ticket Number (with revision) <i>or note in additional info field</i>
SEQUENCE NO	23569	System-generated sequence of notifications delivered per station code; resets daily	Sequence Number
REQUEST DATE	2021-09-28T02:40:05-06:00	The date and time the ticket was placed	Received or Completed Date
WORK TO BEGIN DATE	2021-09-30T00:00:00-06:00	The date and time the work will start; may be different than legal start in the case of an emergency or short notice	Dig Start
WORK LEGAL START DATE	2021-09-28T00:00:00-06:00	The date and time the contractor can legally start digging; also the	Response Due



		date and time facility owners need to post a response by	
WORK COMPLETION DATE	2021-09-28T00:00:00-06:00	Date and time the work will be completed	N/A
WORK EXPIRATION DATE	2021-10-14T00:00:00-06:00	Date the ticket will expire	Tkt Life
EMERGENCY	No	Yes/No whether the work qualifies as an emergency	Formerly a ticket priority and not a stand-alone field
TICKET STATUS	Original	Original, Update, Relocate, Continue, Retransmit, Correction, Canceled	Formerly a ticket type and not a stand-alone field
TICKET TYPE	Normal - 21 day	Communicates the type of ticket; could alter the scope allowed, response due date, and ticket expiration	Like Ticket Type but contains new types and some former ticket priorities and categories; also replaces the On-going project question
WORK TYPE	Poles/Holes	Small list of general work types to assist members in parsing tickets	Similar to the freeform Work Type
ACTIVITY	Fencing	Larger list of possible activities associated with the work type	Similar to the freeform "Work Type"
EXCAVATION METHOD	Hand Digging	Method(s) of excavation being used	N/A; replaces Directional boring question
EXCAVATION DEPTH	12in to 24in	Maximum depth of excavation being performed	N/A
EXCAVATION SIZE	500 sq ft OR 500 ft diameter	Auto-calculated based on the drawn dig site	N/A
AREA MARKED	Yes - Flags	Yes/No to inform the locator whether the physical area has been pre-marked and how	N/A; information previously provided under AddiInfo
USER REF	Scheme 1A	Custom field for users to enter reference info (e.g., internal job #)	N/A
WORKING FOR AUTHORITY	Private	Shows type of group the work is being completed for; MISS DIG 811 dropdown list	Similar to the freeform Done For
AUTHORITY NAME	Homeowner	Shows the name of the group the work is being completed for; MISS DIG 811 dropdown list	Similar to the freeform Done For
STATION LIST	CORCOMFBR, CORCOMP, DETWTR, DETGAS	List of all station codes on the ticket	Members
<b>CALLER DETAILS</b>		<b>Section tag; excavator information</b>	
CUSTOMER ID	116	System-generated [internal] identifier for excavator account placing the ticket	
CONTACT NAME	John Doe	Individual placing the ticket	Caller
COMPANY	ABC Excavation	The company requesting the ticket	Firm



STREET ADDRESS	123 Elm St	The address of the company or individual requesting the ticket	Address
TOWN/CITY	Detroit	The address of the company or individual requesting the ticket	Address
STATE	Michigan	The address of the company or individual requesting the ticket	Address
ZIPCODE	48201	The address of the company or individual requesting the ticket	Address
USER TYPE	Contractor	Municipality, Utility, Contractor, Homeowner, Other	Caller Type; <i>formerly not on the ticket but used in Ticket Search</i>
INDUSTRY	Fencing	Shows industry type of user selected from MISS DIG 811 dropdown list	Caller Type; <i>formerly not on the ticket but used in Ticket Search</i>
PHONE	123-123-1234	The primary phone number for individual placing the ticket	Phone
MOBILE	123-123-1234	The cell phone number for the individual placing the ticket	Text
EMAIL ADDRESS	jdoe@gmail.com	Email address for the individual placing the ticket	E-Mail
ONSITE CONTACT COMPANY	Smith Fencing	The company performing the work	N/A
ONSITE CONTACT NAME	Jane Doe	Name of onsite contact person doing work	Field Contact
ONSITE CONTACT PHONE	123-123-1234	Phone number of onsite contact person doing work	Number
<b>LOCATION DETAILS</b>		<b>Section tag; work location information</b>	
ADDRESS	456 ABC Ln	The street address where work will be done	Street
CITY/TOWN	Detroit	The city, township, or village where the work will be done	Place
STATE	Michigan	The state in which the work is being done: Michigan	N/A
NEAREST CROSS ST	Chrysler Dr	Nearest cross street to work location	1st x-st
SECOND NEAREST CROSS ST	Cass Ave	Second nearest cross street to work location	2 <sup>nd</sup> x-st
PRIVATE LOCATE	No	Yes/No to determine whether excavator needs a Private Locate	Private Locate
PET ON PROPERTY	No	Yes/No to inform the locator whether there is an outdoor pet on property and to be cautious	<i>Information previously noted under AddInfo</i>
IN BODY OF WATER	No	Yes/No to inform the locator whether the work is being conducted in a body of water	MRNE ( <i>ticket category</i> )



URBAN/RURAL	Urban	Dictates the size of the work polygon allowed	N/A
LOT NO/SUBDIVISION	4	Lot number and/or subdivision name where work is taking place, if known	LOT/ SUB
LATITUDE	42.690106	Latitude	LAT
LONGITUDE	-83.246502	Longitude	LONG
REMARKS	Replacing various property fences	Additional information not communicated through the other ticket fields	<i>Information previously noted under Addilinfo</i>

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