

Announcement

SYSTEM UPDATE

MISS DIG 811 will undergo a system update early morning on November 7, 2024.

DamagePreventionPortal

- IVR message change allows users to press 1 to repeat, press 2 to acknowledge receipt or press 3 to reject receipt of ticket information
- Explore Your Data “Ticket Status” field added to search options
- Summary Reports updated to include ticket status and ticket type
- Increase in text opacity for easier visibility
- The error in facility type options has been corrected

This update is expected to take no more than 15 minutes and have minimal impact on the system. If you experience any issues logging in, please revisit oca.missdig811.org or dpp.missdig811.org and press [Ctrl] + [F5] on your keyboard to refresh your Internet browser. In most browsers, pressing [Ctrl] + [F5] will force the browser to retrieve the most recent version of the webpage from the server instead of loading it from the cache.

