

# THE **MISSDIG811** MEMBER OUTREACH

DECEMBER 2, 2024

ISSUE 13

*One Ticket, One Team*



The following dates are considered MISS DIG 811 system/public holidays:

- Tuesday, December 24
- Wednesday, December 25
- Tuesday, December 31
- Wednesday, January 1

If you have a ticket delivery subscription where "public holiday" is selected, those subscription parameters will be applied. This most commonly applies to 24/7 subscriptions for all ticket types and IVR subscriptions for Emergency tickets.



Join us for the 30th MISS DIG 811 Annual Meeting & Conference, January 21 & 22, at the Soaring Eagle Casino & Resort in Mt. Pleasant.

This event will feature sessions from MISS DIG 811 staff and other industry experts and provide valuable information to assist your organization in its utility damage prevention and safety initiatives. Registration is FREE, but spaces are limited.

On January 21, The Member Services team will be hosting one-on-one appointments from 9:15 – 10:30am with those who register to address questions and concerns regarding their membership (DamagePreventionPortal user accounts, training and use, Positive Response, station settings and subscriptions, AOIs, etc.). Each one-on-one meeting will last no more than 15 minutes. When you register for *Support Desk/Member Services*, we will follow up with you to provide your

appointment timeslot and team member's name. This session benefits facility owner/operator members and associate members who act as an agent or damage claims representative for a facility owner/operator member. THIS SESSION IS NOT A PRESENTATION. The Member Services team will also be available the remainder of the day, both in-person and online, for questions and assistance.

Sign up today by clicking the button below.

## 2025 MISS DIG 811 Annual Safety & Damage Prevention Conference



### Safe Digging Advocate Award

It's that time of year again to nominate someone or some company that goes above and beyond the line of duty!

**The winner of the Safe Digging Advocate Award will receive:**

A trophy, MISS DIG 811 SWAG, a trip to the 30th Annual Meeting & Conference for 2, including hotel and meals.

**Nominations must be received by January 1, 2025**

Safe Digging Advocate Award Nominating Form

## Membership County-Place Area of Interest Data

In the event of a system outage, county-place information will be used to help MISS DIG 811 NSRs notify members of emergencies based on the work location. It is necessary to collect the location(s) in which you or your organization owns/operates underground facilities. The information provided here should match the general location of shapes/polygons provided in your Area of Interest (AOI) file per station code in DamagePreventionPortal. Click on the button below to add your County-Place Information.

Visit our Website



As Michigan heads into a slower excavating season, it may be a good time to complete any mandatory training assigned for your AuthorityViewer, Member Admin, or Member

Full account.

If you cannot log into SkillBuilder, please do not create a new account.  
Contact Us for assistance under **HELP** from the login page.



Due to the Holidays,  
the Quality Control Department will not be  
hosting a Forum in December.



Your feedback is important to us.  
If there is a topic that you would like us to present in the upcoming new year,  
please email the Quality Control Department at [webticketdept@missdig811.org](mailto:webticketdept@missdig811.org).



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