

# THE **MISSDIG811** MEMBER OUTREACH

**JANUARY 6, 2025**

**ISSUE 14**

*One Ticket, One Team*



## **See You Soon!**

This is a reminder for the upcoming 30th MISS DIG 811 Annual Meeting & Conference on January 21 & 22 at the Soaring Eagle Casino & Resort in Mt. Pleasant.

This event will feature sessions from MISS DIG 811 staff and other industry experts, and provide valuable information to assist your organization in its utility damage prevention and safety initiatives. Registration is FREE, but spaces are limited.

On January 21, The Member Services team will be hosting one-on-one appointments from 9:15 – 10:30am with those who register to address questions and concerns regarding their membership. This is your chance to meet with us in person to discuss DamagePreventionPortal user accounts, training and use, Positive Response, station settings and subscriptions, and AOIs.

Each one-on-one meeting will last no more than 15 minutes. Those who have registered for *Support Desk/Member Services*, will soon receive their appointment timeslot and team member's name via email. This session benefits facility owner/operator members and associate members who act as an agent or damage claims representative for a facility owner/operator member. This session is not a presentation and is unrelated to excavation and ticket entry. The Member Services team will also be available the remainder of the day, both in-person and online, for questions and assistance. We look forward to seeing you there!

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## Membership County-Place Area of Interest Data

In the event of a system outage, county-place information will be used to help MISS DIG 811 NSRs notify members of emergencies based on the work location. It is necessary to collect the location(s) in which you or your organization owns/operates underground facilities. The information provided here should match the general location of shapes/polygons provided in your Area of Interest (AOI) file per station code in DamagePreventionPortal. Click on the button below to add your County-Place Information.

**MISS DIG 811 County-Place Area of Interest Information**



As Michigan heads into a slower excavating season, it's a great time to complete any mandatory training assigned for your DPP AuthorityViewer, Member Admin, or Member Full user account. Completion of this training will allow you the DPP access associated with the user account type.

If you cannot log into SkillBuilder, please do not create a new account. Contact Us for assistance under HELP from the login page.



**Join Quality Control (formerly Web Ticket)  
for the Monthly OCA Forum.  
JANUARY Topic:  
Overview of Reference Material and Training  
Resources**



**Date: Wednesday, January 29th at 1:00 PM**

Register through MISS DIG 811's online education site, SkillBuilder, under *MISS DIG 811 Tools and Programs* in your learning plan.

**Login to  
SkillBuilder**

If you have any issues, call or email Quality Control:  
[webticketdept@missdig811.org](mailto:webticketdept@missdig811.org) or (248) 370-6420.

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