

SYSTEM UPDATE

MISS DIG 811 will undergo a system update early morning on August 8, 2024.

DamagePreventionPortal

·When searching by Work Location in DPP Positive Response and an address is entered, the appropriate ticket is brought up.

OneCallAccess

·The current version of Google Maps will be decommissioned by August 15, making this update crucial to ensure continued functionality.

·The ticket confirmation email should show the most recent email address in the User's profile when creating a ticket by using the "Continue" action.

This update is expected to take no more than 15 minutes and have minimal impact on the system. If you experience any issues logging in, please revisit oca.missdig811.org or dpp.missdig811.org and press [Ctrl] + [F5] on your keyboard to refresh your Internet browser. In most browsers, pressing [Ctrl] + [F5] will force the browser to retrieve the most recent version of the webpage from the server instead of loading it from the cache.

