## **Announcement**

## SYSTHA UPDATE

MISS DIG 811 will undergo a system update early morning on Thursday, 9/26/2024.

## **DamagePreventionPortal**

- Inactive text will increase in opacity from 50% to 75%.
- The correct company and user name will be recorded in Subscription History logs when a change is made.
- IVR subscription disclaimer will now show the correct MISS DIG 811 tickets for which this transmission type can be used.
- When daylight savings time begins, tickets placed within the clock adjustment window will be valid tickets.

This update is expected to take only several minutes and have minimal impact on the system. If you experience any issues logging in, please revisit oca.missdig811.org or dpp.missdig811.org and press [Ctrl] + [F5] on your keyboard to refresh your Internet browser. In most browsers, pressing [Ctrl] + [F5] will force the browser to retrieve the most recent version of the webpage from the server instead of loading it from the cache.

