

**JULY 11, 2024**

# **SYSTEM UPDATE**

This update will take place early morning on July 11, 2024.

## **DamagePreventionPortal Update**

The automated Positive Response code "013" CANCELED will be applied upon ticket cancellation. Cancelled tickets will appear under the "Cancelled" filter in DPP Positive Response.

This update is expected to take only several minutes and have minimal impact on the system. If you experience any issues logging in, please revisit [oca.missdig811.org](http://oca.missdig811.org) or [dpp.missdig811.org](http://dpp.missdig811.org) and press [Ctrl] + [F5] on your keyboard to refresh your Internet browser. In most browsers, pressing [Ctrl] + [F5] will force the browser to retrieve the most recent version of the webpage from the server instead of loading it from the cache.

