

# THE **MISSDIG811** MEMBER OUTREACH

**FEBRUARY 5, 2024**

**ISSUE 2**

The **Member Outreach** monthly newsletter was created exclusively as a member communication tool to inform of updates, notifications, outages, and other helpful information to assist users of our system. If you know of someone who would also like to be on our mailing list, please click the button below to access the Member Service Support Form and select "Sign up for The Member Outreach newsletter."

**Member Service Support  
Form**



## **HIGHLIGHTS**



**Joe McGraw (Consumers Energy)**  
is the recipient of this year's Safe Digging Advocate Award.  
He serves on the Michigan Damage Prevention Board.  
**Congratulations, Joe. Well deserved!**



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## Design Tickets (And Where to Find Them in DPP)

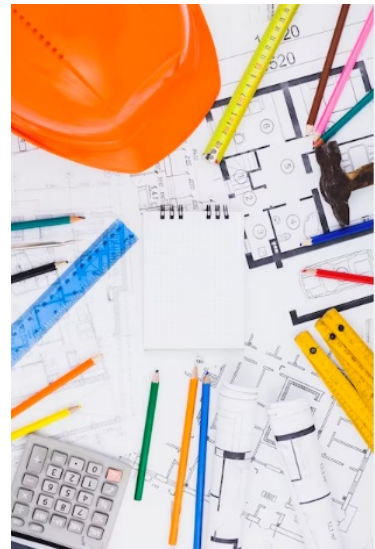
A design ticket is for planning purposes only. This is not a request for digging. Design is a "ticket type" and does not require an active design-specific station code. Any station codes with the prefix of "DSG-" should remain inactive in DPP.

Facility owners/operators must email blueprints, drawings, or records for the polygon on the ticket within ten days. After placing a design ticket, all communication is between the designer/engineer and the facility owner/operator. There are no retransmits on a design ticket.

Positive Response posting is beneficial, but not required, for design tickets. All design tickets can be accessed in DPP under *Operations: Positive Response*.

- **Log in to your DPP account at [dpp.missdig811.org](http://dpp.missdig811.org).**
- **Under *Operations*, click *Positive Response*.**
- **Under *Stations*, click within the field or on the magnifying glass icon to select the desired station code. Again, do not select the inactive station code with the prefix of "DSG-."**
- **Under the *Response Code* filter at the top, click the down arrow and scroll to "Design."**
- **Once selected, design tickets for the selected station code will populate.**

Contact information is supplied on the ticket confirmation sheet. Please reach out to the engineer/designer on the ticket, and update contact information in DPP, if necessary.



Join Quality Control (formerly Web Ticket) for the  
Monthly OCA Forum.  
FEBRUARY Topic: 2023 OCA Changes



**Wednesday, February 21, at 1:00 PM**

Register through MISS DIG 811's online education site (a.k.a. Skillbuilder) under *MISS DIG 811 Tools and Programs >> OneCallAccess* in your learning plan.

**Log in to  
SkillBuilder**

If you have any issues and are a member, call or email Quality Control:  
[webticket@missdig811.org](mailto:webticket@missdig811.org) or (248) 370-6420.

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