THE MISS DIG 811
MEMBER OUTREACH

MAY 6, 2024   **ISSUE 6**

The Member Outreach monthly newsletter was created exclusively as a member communication tool to inform of updates, notifications, outages, and other helpful information to assist users of our system. If you know of someone who would also like to be on our mailing list, please click on the button below to access the Member Service Support Form and select Sign up for The Member Outreach newsletter.

> **Member Service Support Form**

DamagePreventionPortal™

If additional user accounts are needed, click on each button below to complete the necessary steps.

> **Create an OCA account**

> **Add my OCA account to DPP**

Whether it's mandatory or recommended, DPP user account training is still available in SkillBuilder. To get the most out of your account access, complete the training assigned to you in your SkillBuilder account today!

> **Log into SkillBuilder**

This chart shows the available account types and corresponding DPP access:

DamagePreventionPortal User Roles

Account Types		Share Feature (OCA)	AdvancedOneCallExternalUser (OCA)	OneCall	AuthorityViewer	PosR API	PC Admin	Operations: OneCallAccess	Operations: ExploreYourData	Operations: PositiveResponse	Settings: System	Settings: OneCallAccess	Settings: Delegation
	Available Access (R = Read Only; R/W = Read/Write)												
	PosR API	-	-	-	-	R/W		-	-	-	-	-	-
	*AuthorityViewer	R/W	-	R/W	R/W	-		-	R/W	-	-	R	-
	*AuthorityViewer +	R/W	R/W	R/W	R/W	-		-	R/W	-	-	R	-
	Positive Response Posting	R/W	-	R/W	-	-		-	R/W	R/W	-	-	-
	Positive Response Posting +	R/W	R/W	R/W	-	-		-	R/W	R/W	-	-	-
	Explore Your Data	R/W	-	R/W	R	-		-	R/W	-	-	R	-
	Explore Your Data +	R/W	R/W	R/W	R	-		-	R/W	-	-	R	-
	*Member Admin	R/W	-	R/W	R	-		R/W	R/W	R/W	R	R/W	R/W
	*Member Admin +	R/W	R/W	R/W	R	-		R/W	R/W	R/W	R	R/W	R/W
	*Member Full	R/W	-	R/W	R/W	-		R/W	R/W	R/W	R	R/W	R/W
	*Member Full +	R/W	R/W	R/W	R/W	-		R/W	R/W	R/W	R	R/W	R/W

indicates required training

The DPP User Guides below have been updated. Click on each link to download the revised copy:

Creating AOI Files Through Google Maps
AuthorityViewer
Explore Your Data
Positive Response Posting
Station Settings & Subscriptions

Join Quality Control (formerly Web Ticket) for the Monthly OCA Forum.

MAY Topic:
Checking Positive Response and understanding the difference between Unmarked Facilities, Additional Assistance, and Destroyed Markings

DATE: Wednesday, May 22nd at 1:00 PM

Register through MISS DIG 811's online education site, SkillBuilder under MISS DIG 811 Tools and Programs >> in your learning plan.

> **Login to SkillBuilder**

If you have any issues, call or email Quality Control: webticketdept@missdig811.org or (248) 370-6420.

FOR NEWS & UPDATES

Click Here

You can view all issues of the newsletter by scrolling down on this website page.